

Mobile Disaster Recovery Center to Visit Hampton Fire House

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COLUMBIA, S.C. (Wednesday, Nov. 9) – A mobile Disaster Recovery Center (DRC) will make a three-day stop in Hampton County at the Town of Hampton Fire Department Nov. 10-12. The center will serve homeowners, renters and business owners who sustained damage as a result of Hurricane Matthew.

At the center, specialists from the State of South Carolina, the Federal Emergency Management Agency (FEMA), the U.S. Small Business Administration (SBA), nongovernmental organizations and the local community can answer questions and provide information on the types of assistance available to survivors.

The Hampton DRC will be located at:

Town of Hampton Fire Department 600 West 2nd St.

Hampton, SC 29924

9 a.m. to 7 p.m. Thursday and Friday 10 a.m. to 6 p.m. Saturday

DRCs are accessible to people with disabilities. The centers have magnifiers, tools to amplify sound, materials in alternative formats, and video remote interpretation. Sign language interpreters are available upon request at the center.

If possible, register for FEMA assistance by phone or online before visiting a center. Going to a DRC is not a requirement of registration, but specialists there can provide guidance regarding disaster recovery and rental resources, explain written correspondence received from FEMA, inform survivors of the status of their application, make referrals to other organizations and answer questions.

To find a complete list of DRC locations and hours, download the free FEMA app to your mobile device or visit asd.fema.gov/inter/locator.

Disaster assistance for eligible survivors may include grants to help pay for temporary housing, essential home repairs, personal property replacement and for other serious disaster-related needs not covered by insurance or other sources.

Survivors can apply online at DisasterAssistance.gov or by phone at **800-621-3362** (voice, 711 or relay service) or **800-462-7585**(TTY). The toll-free lines are open **7 a.m. to 10 p.m. seven days a week until further notice**. Multilingual operators are available.

After registering with FEMA, survivors may also be eligible for low-interest disaster loans from the SBA. Disaster loans help fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. SBA offers loans to businesses of all sizes, private non-profit organizations, homeowners and renters.

Economic Injury Disaster Loans (EIDL) from the SBA are available to small businesses and private-nonprofits to assist with working capital needs as a direct result of the disaster. SBA loans are for uninsured or underinsured disaster losses. SBA advises it is not necessary to wait for an insurance settlement before submitting a loan application.

Eligible survivors should register with FEMA even if they have insurance. FEMA cannot duplicate insurance payments, but FEMA may be able to help with uninsured or underinsured losses.

FEMA mitigation specialists are available at DRCs to provide information to survivors on the National Flood Insurance Program (NFIP) and guidance on cost-effective rebuilding and repair techniques to make homes more wind- and flood-resistant.

Survivors who have questions about their flood insurance policies and coverage should contact the NFIP call center at **800-621-3362 (Option 2)** between **9 a.m. and 7 p.m.** Monday through Friday. Specialists can help with service claims, provide general information regarding policies and offer technical assistance to aid in recovery.

For more information about the disaster recovery operation, please visit fema.gov/disaster/4286 or the South Carolina Emergency Management Division at scemd.org/recovery

Susanne D. Peeples, Director
Certified Emergency Manager
Hampton County Emergency Management
703 2nd Street West
Hampton, SC 29924
(o)803-914-2150 (f)803-914-2154

SCEMA (South Carolina Emergency Management Association)
President 2015-2017
www.scemaonline.org



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